

Media Release



bluffton
HEART OF THE LOWCOUNTRY

September 28, 2022/2 p.m.

For More Information:

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Hurricane Ian Updates

The Town of Bluffton is closely monitoring Hurricane Ian and his possible impacts in our community. At the time, Hurricane Ian is expected to impact Bluffton late Thursday and early Friday as a tropical storm. Heavy rains and winds are expected.

Town of Bluffton operations:

- Town offices will be closed Thursday & Friday which aligns with Beaufort County's and Beaufort County School District's schedule; employees will be working remotely.
- The Town anticipates activating its Emergency Operation Center Friday, which is located at the Bluffton Police Department, to track effects of the storm. Only employees who are involved in emergency management will be working on site.
- The Town's public services employees are preparing for the storm by checking on public drains and ditches, securing Town facilities and properties.

Resident Recommendations:

- The Town recommends residents to stay home and stay off the roads Friday.
- Please secure or move in all outdoor furniture, décor items and potted plants. These items can become projectiles and are capable of damaging people, property, (i.e., your neighbor's property) and vehicles.
- Turn off irrigation systems.
- Ensure your vehicle has gas and your household has food and water for the next three days.
- Reserve 9-1-1 calls for emergencies. The non-emergency Dispatch number is 843-524-2777.
- Call the appropriate agency for your needs. Do not call 9-1-1 for power outages or other non-emergencies.

Contact information for resident services:

Waste Management:

Currently, Waste Management is planning to service waste/recycling routes Friday unless wind and rain is too severe. Please be mindful of your waste/recycling carts and secure them so trash does not become airborne.

Electric Companies:

Dominion Energy

- Dominion Energy SC Customer Service: [1-800-251-7234](tel:1-800-251-7234)
- Downed/Sparking Lines: [1-888-333-4465](tel:1-888-333-4465)
- Power Outage: [1-888-333-4465](tel:1-888-333-4465)
- Gas Leaks: [1-800-815-0083](tel:1-800-815-0083)

Palmetto Electric:

- Report power outage: 1-866-445-5551
- Download free app: MyEnergy app
- Customer Portal: MyEnergy online
- **Power Outage Report Page:** <https://www.palmetto.coop/report-power-outage>
- **My Energy Mobile App:** <https://www.palmetto.coop/myenergy-mobile-app>
- **My Energy Online:** <https://epayment.palmetto.coop/onlineportal/>
- **Palmetto Electric Storm Safety Page:** <https://www.palmetto.coop/storm-safety>
- **Outage Map Page:** <http://64.203.243.70:83/>
- **Palmetto Electric Social Media:**
- **Facebook** <https://www.facebook.com/PalmettoElectricCoop>
- **Instagram** <https://www.instagram.com/palmettoelectric/>
- **Twitter** <https://twitter.com/PalmettoCoop>

Beaufort Jasper Water Sewer Authority:

- Customer Service: 843-987-9200

Hargray:

- Customer Service: 1 (877) 427-4729

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